

Soft Skills

Talk the Talk



In order for a team to be able to function effectively, efficiently and safely the ability to communicate clearly is critical. This is especially important for those involved in safety critical operations, such as those responding to emergencies on board. The normal reaction when faced with a stressful situation is to revert to your first language. Below are some tips on ensuring that crew members can function as a cohesive team, allowing them to rapidly deal with incidents on board.

All professional communications to be carried out in the ship's working language, in particular:

- Training.
- Drills.
- Safety meetings.
- Bridge communications.
- Engine room communications.
- During training and drills, ask questions and encourage others to ask questions.
- Familiarity with duties and equipment will ensure crew members remain calm during an emergency.

This practice allows all crew members sufficient opportunities to communicate in the ship's working language.



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