

Global service
built around you

North

Post Repatriation Medical Programme



PRM

Post Repatriation Medical Programme (PRM)

Efficient, high-quality treatment for Filipino seafarers

What is PRM?

The Post Repatriation Medical Programme (PRM) was introduced in February 2013, with the aim of providing efficient, high quality treatment for Filipino seafarers at secure, good quality facilities in the Philippines, whilst at the same time avoiding excessive costs.

This programme operates most effectively when the Club is notified of the incident before repatriation of a crewmember takes place, preferably on the day of illness or injury, but certainly prior to repatriation. The crewmember can then receive his/her initial consultation and ongoing treatment at one of the recommended facilities.

If we can identify precise details of the injury or illness for which the crewmember requires repatriation, this will assist in ensuring that they receive appropriate treatment at a specialist facility. The programme is designed to prevent claims for conditions which may be pre-existing or incidental to the reason for repatriation, for which members were not legally or contractually responsible.

In the Philippines there are also time limits for evaluating ongoing treatment – if the necessary notifications are not made within the specified period it can result in significantly adverse claims costs.

How to utilise the programme

Members are requested to inform their manning agents that the medical treatment will take place under the North Post Repatriation Medical programme and medical arrangements will be driven by the Club. Manning agents will receive updates from the Club or correspondents after each medical review so that they are aware that treatment is ongoing and they should continue with payment of sickness wages.

Members should set up the usual billing arrangements with manning agents to ensure prompt payment of medical expenses.

It is important to identify the relevant contractual terms as soon as possible so that we are aware of Members contractual obligations at the earliest opportunity. Members should notify the Club of the existence of any applicable CBA's in addition to the POEA contract.

The benefits of the programme are as follows:



THE TIMELY PROVISION OF EXCELLENT HEALTH CARE APPROPRIATE TO THE INJURY OR ILLNESS



ENSURING THE NECESSARY TREATMENT IS COMPLETED AS SOON AS POSSIBLE



THE AVOIDANCE OF INFLATED AND UNNECESSARY MEDICAL COSTS



THE AVOIDANCE OF UNWARRANTED TREATMENT



IMPROVED PROSPECTS OF AVOIDING DISPUTES AND ARBITRATION RELATING TO THE TREATMENT

Post Repatriation Medical Programme (PRM)

How it works

When crew are disembarked as a result of an illness or injury and repatriated to the Philippines they will be referred to one of the Post Repatriation Medical facilities for examination and will be evaluated based on the illness or injury for which they were repatriated. Medical reports will be confined to the diagnosed condition and sent to North, with correspondents in copy, where appropriate, within 24 hours of the initial consultation.

If further tests are required before a work or non-work related pronouncement can be made, the Club can authorise tests on the day of the request in order to avoid delays. Once a plan of treatment has been devised, the clinic will request authority to treat from the Club on behalf of their Members.

North will provide authority on Members behalf in cases where Members are contractually obliged to treat to ensure that treatment commences immediately.

Once treatment commences the crewmember will receive regular re-evaluation appointments. Written details of the next appointment will be given by the clinic with a reminder that failure to report can result in cessation of support for treatment and other benefits in accordance with the POEA contract.

The Post Repatriation facility will endeavour to provide North and correspondents with a copy of the Specialist's report within 24 hours of the consultation.

Under the PRM programme we avoid the phrase "fit to work" in favour of "fit for the condition referred as per the POEA contract". The PRM doctors are concerned with treatment not pre-employment medical examinations, so they cannot confirm that the crewmember is fit to return to sea, that is for consideration by the pre-employment doctors.

A "fit for the condition referred" certificate will be issued as soon as the treatment for the condition for which the seafarer was repatriated is completed. Any incidental findings will be reported separately.

In the case of a lengthy illness or injury, the Post Repatriation facility will report on prognosis if the crewmember is still unfit at the 90th day after repatriation. This is so we can determine whether the crewmember is likely to be certified fit or whether they are suffering from a disability.

Clinics

Ship to Shore Medical Assist

3/F Maria Cornelia Bldg.,
222 Gil Puyat Avenue,
Makati City, Philippines 1230



Medical Director Marilar De Guzman MD

Email: marilarmd@shiptoshore.com.ph

Tel: +632 9778360431

**Medical Co-ordinator Ms JM Penamora /
Ms Sarah Jane Lu (Post Medical Coordinator)**

Email: pmcoordinator@shiptoshore.com.ph

Telephone: +632 9176344202, +632 9205382633,
+632 9176328536 or +632 9198398010

Shiphealth Inc

1st Floor Patria Building
Maria Orosa corner
Engracia Reyes Street
Ermita, Manila 1000



**Medical Director Maria Gracia Gutay M.D., FPAO /
House Physician Abigael T Agustin MD**

Email: info@shiphealthinc.com

Telephone: +63 (2) 328 3535 or +63 (2) 254 1154

NORTH INFO

For more information regarding our PRM programme please contact:

Abbie Rudd, Lucy Dixon or Alex Farrier:

E: PEME@nepia.com

**CLAIMS HANDLED
THROUGH PRM
ARE CONSISTENTLY
LESS EXPENSIVE**

Disclaimer

The purpose of this publication is to provide information which is additional to that available to the maritime industry from regulatory, advisory, and consultative organisations. Whilst care is taken to ensure the accuracy of any information made available (whether orally or in writing and whether in the nature of guidance, advice, or direction) no warranty of accuracy is given and users of the information contained herein are expected to satisfy themselves that it is relevant and suitable for the purposes to which it is applied or intended to be applied. No responsibility is accepted by The North of England Protecting and Indemnity Association Limited or by any person, firm, corporation or organisation who or which has been in any way concerned with the furnishing of data, the development, compilation or publication thereof, for the accuracy of any information or advice given herein or for any omission herefrom, or for any consequences whatsoever resulting directly or indirectly from, reliance upon or adoption of guidance contained herein.

Connect

 www.nepia.com

 [@NorthPandiClub](https://twitter.com/NorthPandiClub)

 [NorthPandiClub](https://www.facebook.com/NorthPandiClub)

 [The North of England P&I Association Limited](https://www.linkedin.com/company/the-north-of-england-p-i-association-limited)

 [North P&I Club](https://www.youtube.com/channel/UC...)