

# Circular

**NORTH**   
SERVICE, STRENGTH, QUALITY

**CIRCULATED TO ALL MEMBERS, BROKERS AND DIRECTORS  
ATTENTION INSURANCE DEPARTMENT**

**7 OCTOBER 2004  
JHH/MA**

## **MEMBERS' 2005 RENEWAL DOCUMENTATION**

We would like to remind Members and their brokers, where applicable, of our recently launched facility, North Online, available through our website [www.nepia.com](http://www.nepia.com).

The facility enables you to access data relating to individual accounts by means of a user ID and Password. Our May 2004 circular outlines the information available from North Online in more detail and a further copy of this is attached for easy reference. Wherever possible please complete the Confirmation form and return by email to [nigel.bradshaw@nepia.com](mailto:nigel.bradshaw@nepia.com)

As we approach the 2005 P&I renewal season, normally commencing with a full review of Members outstanding claims, we look to undertake this exercise via North Online. We will not, unless specifically requested, be mailing paper copies of the outstanding claims statistics.

Therefore we would encourage those Members and their brokers not yet registered to ensure they are able to use the North Online service. In order to help facilitate obtaining a user ID and password, we attach another copy of the Confirmation Slip from our earlier circular.

In order that we can continue to offer you the highest levels of service we recommend that Members and their brokers ensure that they are registered to use North Online.

**JOHN HOWE**  
DIRECTOR - North Insurance Management Limited  
As Managers on behalf of the North of England P&I Association Limited

## **CIRCULAR**

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