

CIRCULAR REF: 2013/031

**CIRCULATED TO ALL MEMBERS, BROKERS AND DIRECTORS
ATTENTION INSURANCE DEPARTMENT**

**17 OCTOBER 2013
SME/MA**

RENEWAL 2014/2015 – OUTSTANDING CLAIMS REVIEW ON NORTH ONLINE

We would like to remind Members and their brokers of our web based facility, North Online, which is available through our website www.nepia.com. Where applicable, this online facility enables you to access data relating to individual accounts by means of a UserID and password.

As we approach the renewal season, commencing with a full review of Members' outstanding claims, we would ask you to access your claims information using North Online. The information can be obtained in the 'Outstanding Claims Reports' section.

Our North Online Guide (a copy of which is attached) provides a brief overview of the information available from North online and instructions on how to gain access. If you would like to apply for access to North Online then please complete the attached Access Request Form.

SAVRAJ MEHTA
DIRECTOR - North Insurance Management Limited
As Managers on behalf of the North of England P&I Association Limited

CIRCULAR

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